



Como Boat Rental di Frassi Loris
Head Office Via Ravanera 7 - 22100 Como (CO) IT
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Sdi USAL 8 PV
Phone-Mob Frassi L. (+39) 340 6487574 (+39 331764754)

Boat service policy

- no charge for cancellation until 48 hours before the service, after this time (47 hours) we'll charge 50% of the total
 - cancellation same day of the service we'll charge the full amount
- If you decide to cancel your reservation call our company telephone number: **(+39) 3406487574**

No-Show policy

A no show fee equal to the reservation rate that will be charged on your credit card. To avoid a late cancellation or no show fee, the reservation must be cancelled in accordance with **Como Boat Rental** company **(+39) 3406487574**

If you experience difficulty locating the pick up point, please call the telephone number listed on the email confirmation. Leaving the pick-up location without notifying the company will result in a no-show charge

Waiting times

The captain will wait for passengers' at the pick up point. After 30 minutes, if passengers did not keep contact with our sales office or with the captain, you will be considered as no-show. if passengers did not keep contact with our sales office or with the captain, we will apply no show.

Damages and Lost Objects

the company has no liability on client's personal objects that are lost. In our boat it is forbidden to smoke and use unauthorized substances therefore the client is responsible of any damage occurred in the time to reach the destination. Billing the total amount of reservation will be billed directly to the customer /person who requested the service, based on the details supplied by customer / person in the reservation form.

Government's instruments These Terms are subject to the provisions of Italian law. For any disputes that may arise between the customer and company, competent will be the Court in Como. Protection of personal data Under Legislative Decree d.lgs. 101/2018, the personal data that will be freely provided will be kept on a secure database. The data will be processed by **Como Boat Rental company** The data controller of your personal data is **Como Boat Rental** company located in via Ravanera 7, Como (CO) Italy. Under d.lgs. 101/2018 (the full text can be found at the Guarantor for the privacy web site address: www.garanteprivacy.it) responsible for the processing of personal data is the Chief. company in accordance with article of Legislative Decree mentioned.